

CANCELLATION POLICY for MEDICAL APPOINTMENTS

Please note that the Stram Center’s cancellation policy is in place in order to make certain that all of our patients maintain continuity of care with their assigned practitioner, and to ensure that all of our patients have the ability to see their practitioner in a timely manner. It is our goal to provide the highest quality of care to our patients and in doing so, following up in a timely manner is necessary – last minute cancellations do not allow our practitioners to maximize their opportunity to follow up with their patients, nor allow patients waiting to be seen to be called in a timely manner

I _____, understand that if I am unable to keep my scheduled appointment, I will notify the Stram Center 72 business hours in advance so that an accommodation is able to be made for other patients with the vacant appointment. I understand that failure to provide the Stram Center with 72 business hours’ notice, will result in a \$100.00 cancellation fee (or loss of deposit) to be assessed. This fee must be made payable over the phone at the point of cancellation or within 10 days of receipt of mailed invoice. I further understand that my account must be brought into balance, prior to rescheduling a missed appointment.

Print Name: _____

Signed: _____

Date: _____